

Privacy Policy

This Privacy Policy applies to all of the products, services and websites offered by JUMP Technology Services, LLC. If you have any questions about this Privacy Policy, please feel free to contact us through our website or write to us at: JUMP Technology Services 1024 Iron Point Road, Folsom, CA 95630

Information we collect and how we use it

We may collect the following types of information:

Information you provide – When you sign up for a portal account, we ask you for personal information. We may combine the information you submit under your account with information from other JUMP services or third parties in order to provide you with a better experience and to improve the quality of our services. For certain services, we may give you the opportunity to opt out of combining such information.

Cookies – When you visit our systems, we send one or more cookies to your computer or other device. We use cookies to improve the quality of our service, including for storing user preferences, improving search results and tracking user access to records.

Log information – When you access our customer portals or our hosted solutions including but not limited to BOUNDS, CAPSTONE, and LEAPS via a browser, our servers automatically record certain information. These server logs may include information such as your web request, your interaction with a service, Internet Protocol address, browser type, browser language, the date and time of your request and one or more cookies that may uniquely identify your browser or your account.

User communications – When you send email or other communications to JUMP Technology Services, LLC, we may retain those communications in order to process your inquiries, respond to your requests and improve our services. We may use your email address to communicate with you about our services.

Affiliated Services on other sites – We offer some of our services on or through other web sites. Personal information that you provide to those sites may be sent to JUMP in order to deliver the service. We process such information under this Privacy Policy.

Third Party Applications – JUMP may make available third party applications, through its services. The information collected by JUMP when you enable a third party application is processed under this Privacy Policy. Information collected by the third party application provider is governed by their privacy policies.

Other sites – This Privacy Policy applies to JUMP services only. We do not exercise control over the sites displayed as search results, sites that include JUMP applications, products or services, or links from within our various services. These other sites may place their own

cookies or other files on your computer, collect data or solicit personal information from you.

In addition to the above, we may use the information we collect to:

Provide, maintain, protect, and improve our services and develop new services;
and

Protect the rights or property of JUMP Technology Services, LLC or our users.

If we use this information in a manner different than the purpose for which it was collected, then we will ask for your consent prior to such use. JUMP Technology Services, LLC processes personal information on our servers in the United States of America.

Information sharing

JUMP Technology Services, LLC only shares personal information with other companies or individuals outside of JUMP Technology Services, LLC in the following limited circumstances:

We have your consent. We require opt-in consent for the sharing of any sensitive personal information.

We provide such information to our subsidiaries, affiliated companies or other trusted businesses or persons for the purpose of processing personal information on our behalf. We require that these parties agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

We have a good faith belief that access, use, preservation or disclosure of such information is reasonably necessary to (a) satisfy any applicable law, regulation, legal process or enforceable governmental request, (b) enforce applicable Terms of Service, including investigation of potential violations thereof, (c) detect, prevent, or otherwise address fraud, security or technical issues, or (d) protect against harm to the rights, property or safety of BOUNDS, its users or the public as required or permitted by law.

If JUMP Technology Services, LLC becomes involved in a merger, acquisition, or any form of sale of some or all of its assets, we will ensure the confidentiality of any personal information involved in such transactions and provide notice before personal information is transferred and becomes subject to a different privacy policy.

Information security

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, including appropriate encryption and physical security measures to guard against unauthorized access to systems where we store personal data.

We restrict access to personal information to JUMP Technology Services, LLC employees, contractors and agents who need to know that information in order to process it on our behalf. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Accessing and updating personal information

When you use BOUNDS services, you are able to access, add to, update, correct, amend, or delete certain information about you, including Personally Identifiable Information (“PII”), either directly in the respective application or by request to securitycompliance@jumpfaster.com. When you update information, however, we often maintain a copy of the unrevised information in our records. Please contact us at securitycompliance@jumpfaster.com if you have questions or concerns about accessing, correcting, or deleting your PII. EU and Swiss data subjects have specific rights to access their PII, and you may contact us at securitycompliance@jumpfaster.com with related requests.

BOUNDS’s Service is not intended for children under the age of 18. Accordingly, we will not knowingly collect or use any PII from children that we know to be under the age of 18. If we become aware of PII in our database that was collected from a child under 18, we will delete such information.

Enforcement

JUMP Technology Services, LLC regularly reviews its compliance with this Privacy Policy. When we receive formal written complaints, it is JUMP Technology Services, LLC's policy to contact the complaining user regarding his or her concerns. We will cooperate with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that cannot be resolved between JUMP Technology Services, LLC and an individual.

Changes to this Privacy Policy

Please note that this Privacy Policy may change from time to time. We will not reduce your rights under this Privacy Policy without your explicit consent. We will post any Privacy Policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of Privacy Policy changes).

Last modified date: April 27, 2022